Connect your Windows 11 device to eduroam or use an ethernet cable to connect to CU-Wireless

- Please turn off any existing VPNs from your device.
  Ensure date and time of device is set to UK Time
 Ad-Blocking software needs be temporarily turned off

If you intend to use an external dongle to connect your device via an ethernet cable, please ensure that it is connected, installed, and configured before completing the process below.

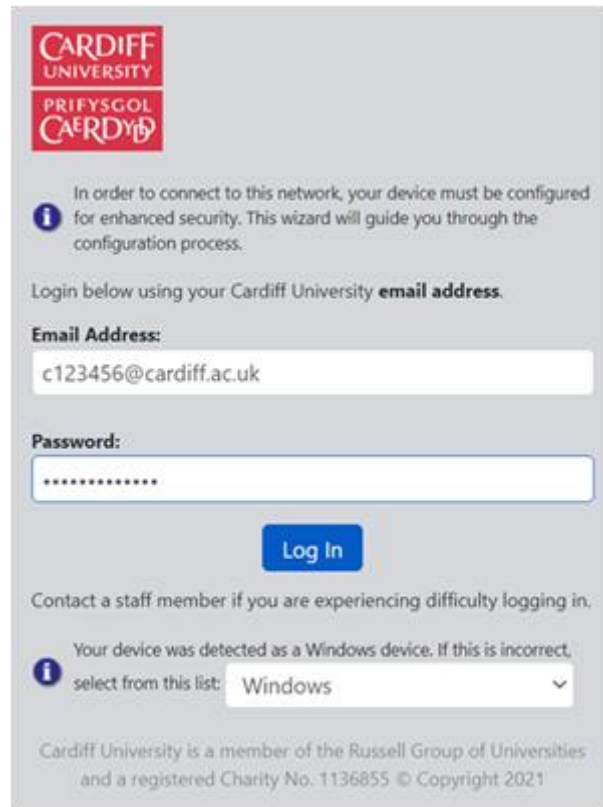You will need an active network connection to complete the setup process:

1. Connect to the CU-Wireless network

2. Open an internet browser and manually direct to https://onboard.cardiff.ac.uk unless you are auto directed
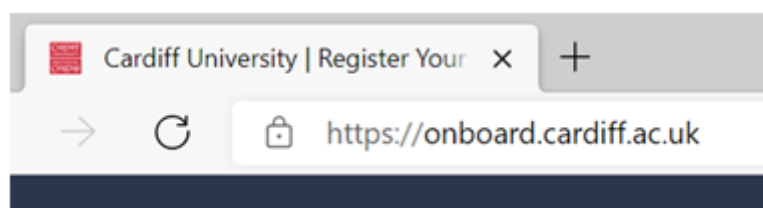
3. At the login page, enter your full University email address and your password
4. Check that the correct operating system is selected (Windows) from the drop-down list, before selecting **Log In**

5. At the next page, click **Start QuickConnect** to download the QuickConnect application.
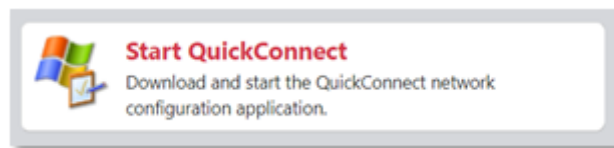
6. You may have to select **Keep** or **Save** when prompted to download the application
7. Once the application has downloaded, click on **ArubaQuickConnect.exe** to open the application
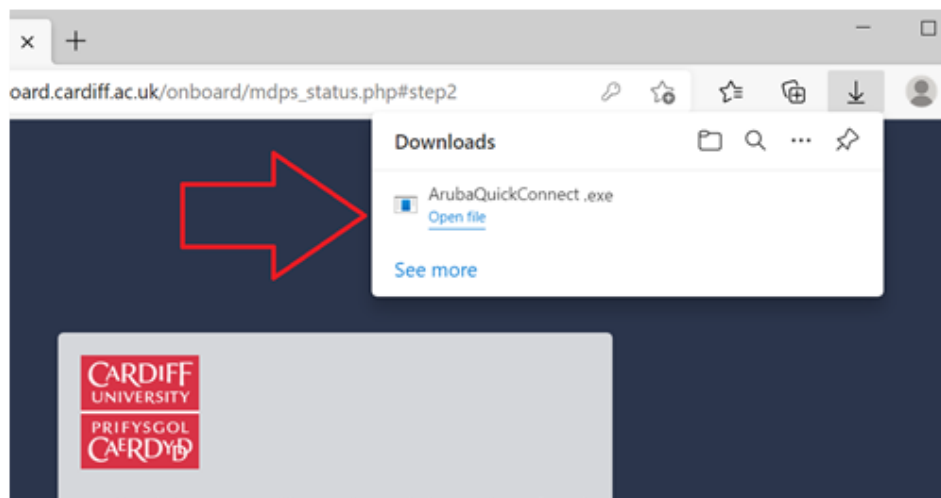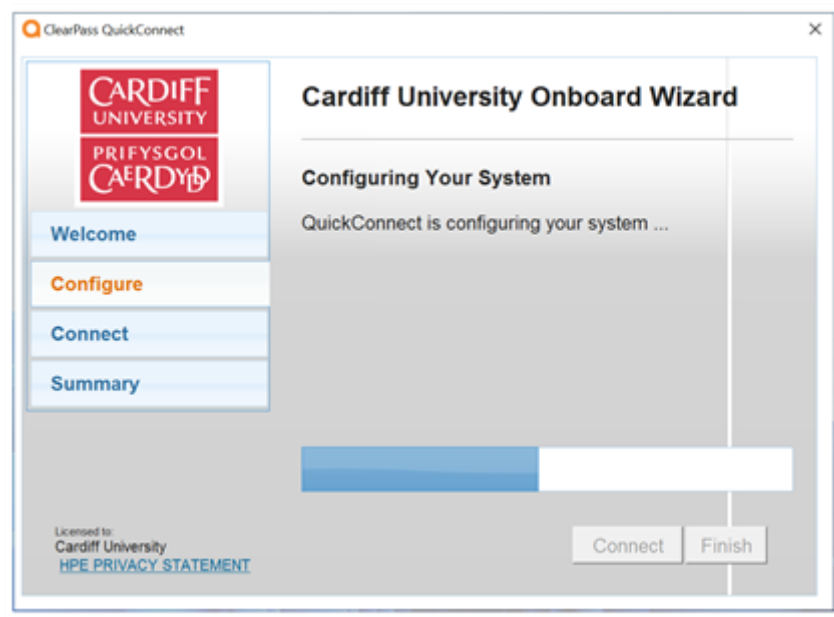

8. Select **Yes** if prompted with a '**Do you want to allow this app to make changes to your device?**' message

9. This will load the Cardiff University Onboard Wizard.

10. After you select **Next,** the application will begin the process to install the necessary Certificates

11. If a Security Warning pop up appears, select **Yes** to install the Cardiff-University-WEB-CA certificate. It may appear several times, select Yes for each. You may be requested to enter your device's 'administrator password' at this point.
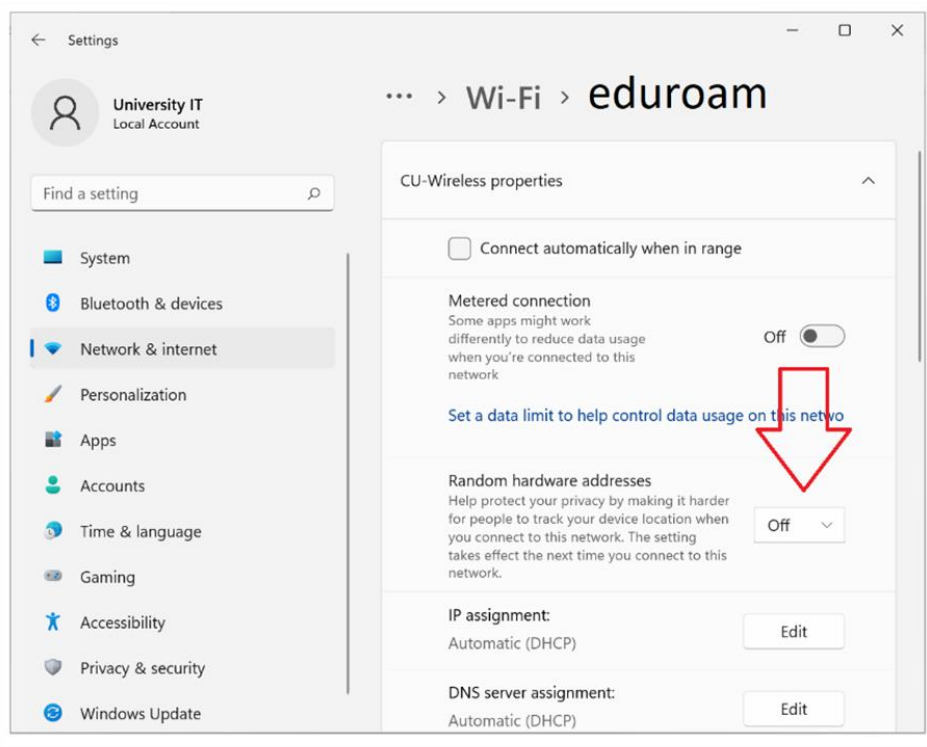
12. Once onsite and the process has completed, select **Finish** to connect to the eduroam wireless network
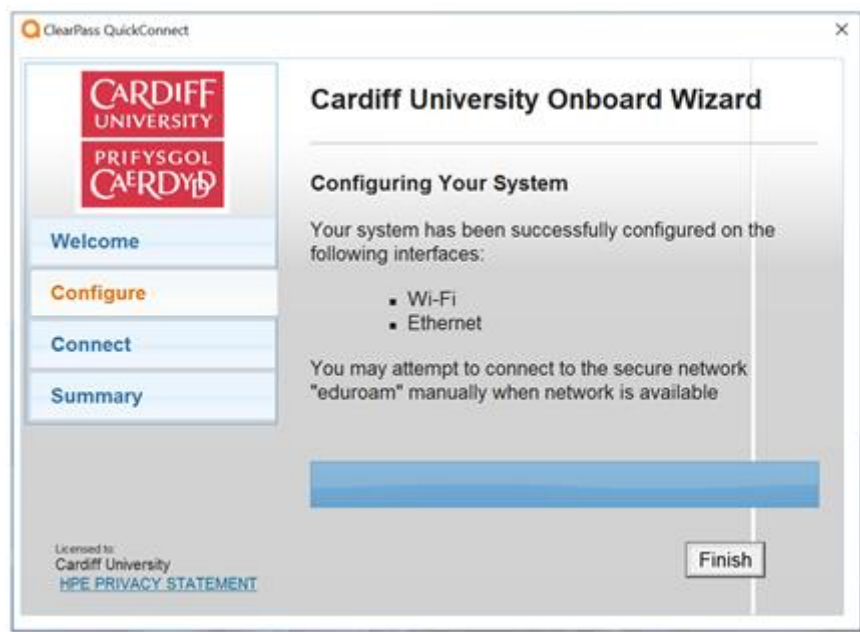
13. For eduroam connections - In Settings, Wi-Fi, eduroam – ensure Random hardware addresses is set to **Off.**

14. You should now be connected to eduroam / ethernet.