

Connect your Windows 11 device to eduroam or use an ethernet cable to connect to CU-Wireless

- Please turn off any existing VPNs from your device.
Ensure date and time of device is set to UK Time
Ad-Blocking software needs be temporarily turned off

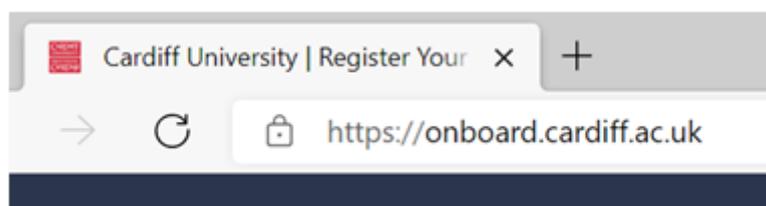
If you intend to use an external dongle to connect your device via an ethernet cable, please ensure that it is connected, installed, and configured before completing the process below.

You will need an active network connection to complete the setup process:

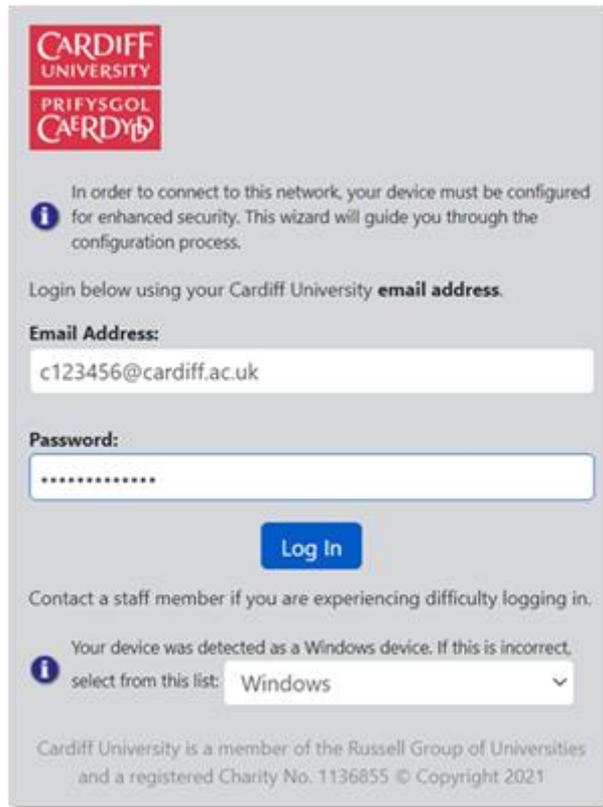
1. Connect to the CU-Wireless network



2. Open an internet browser and manually direct to <https://onboard.cardiff.ac.uk> unless you are auto directed



3. At the login page, enter your full University email address and your password
4. Check that the correct operating system is selected (Windows) from the drop-down list, before selecting **Log In**



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In order to connect to this network, your device must be configured for enhanced security. This wizard will guide you through the configuration process.

Login below using your Cardiff University **email address**.

Email Address:
c123456@cardiff.ac.uk

Password:
.....

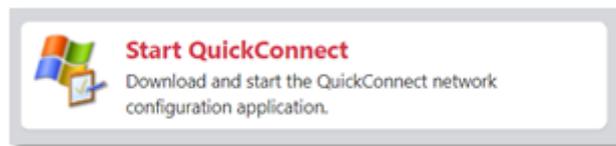
Log In

Contact a staff member if you are experiencing difficulty logging in.

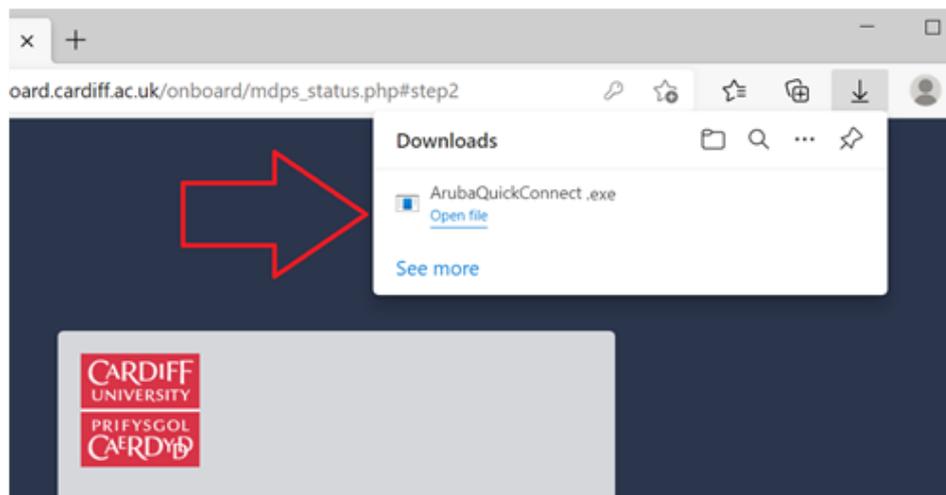
Your device was detected as a Windows device. If this is incorrect, select from this list: Windows

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5. At the next page, click **Start QuickConnect** to download the QuickConnect application.



6. You may have to select **Keep** or **Save** when prompted to download the application
7. Once the application has downloaded, click on **ArubaQuickConnect.exe** to open the application



8. Select **Yes** if prompted with a 'Do you want to allow this app to make changes to your device?' message

- This will load the Cardiff University Onboard Wizard.



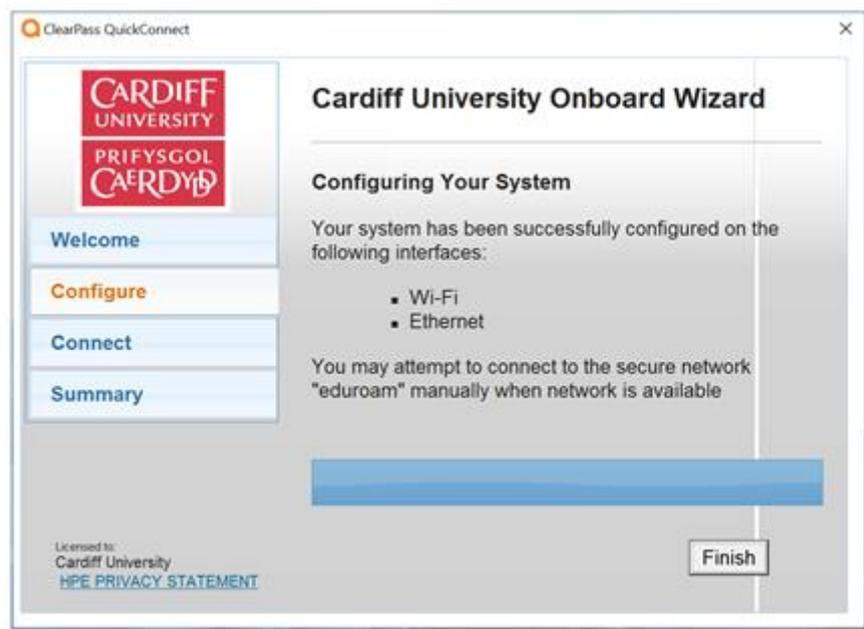
- After you select **Next**, the application will begin the process to install the necessary Certificates



- If a Security Warning pop up appears, select **Yes** to install the Cardiff-University-WEB-CA certificate. It may appear several times, select Yes for each. You may be requested to enter your device's 'administrator password' at this point.

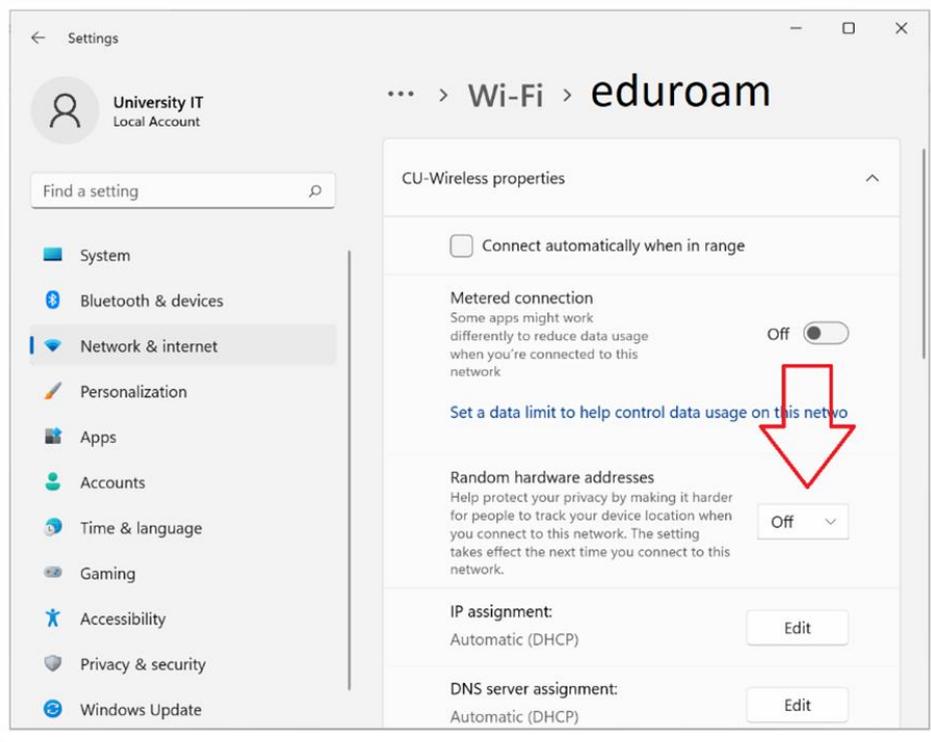


12. Once onsite and the process has completed, select **Finish** to connect to the eduroam wireless network





13. For eduroam connections - In Settings, Wi-Fi, eduroam – ensure Random hardware addresses is set to **Off**.



14. You should now be connected to eduroam / ethernet.